The background of the cover is a dark gray silhouette of the state of Rhode Island. Inside the white space of the state map, there is a black silhouette of a person standing on the coastline, looking out towards the ocean. The person's arms are slightly out to the sides.

RHODE ISLAND INDUSTRY PROFILES



**RI Department of
Labor and Training
Labor Market Information**

Sources:
Occupational wages - May 2017 Occupational Employment Statistics Survey.
Industry wages - 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr
Minimum wage - \$10.10/hr from January 1, 2017 to December 31, 2017.

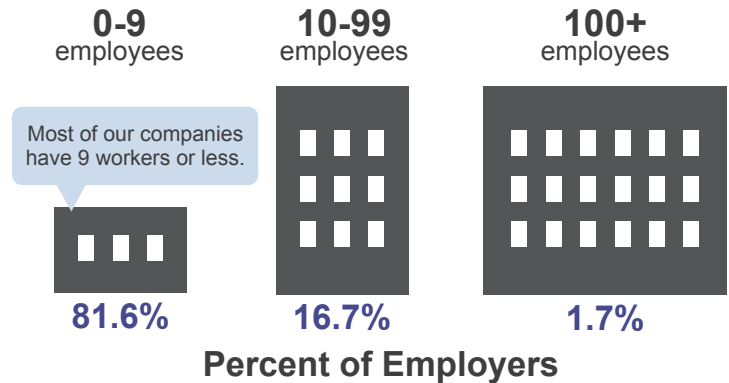
RHODE ISLAND

Rhode Island's private sector employment averaged 417,962 in 2017 with an average annual wage of \$50,929.

PRIVATE SECTOR EMPLOYMENT BY CITY & TOWN

Providence	97,659
Warwick	44,131
Cranston	30,825
Pawtucket	20,810
East Providence	20,625
North Kingstown	15,684
Smithfield	14,283
Lincoln	14,168
Newport	12,644
Johnston	12,449
Woonsocket	12,409
Middletown	10,651
Cumberland	10,432
South Kingstown	9,987
Westerly	8,729
East Greenwich	7,556
West Warwick	6,755
Coventry	6,564
North Providence	6,018
Bristol	5,700
Portsmouth	5,193
North Smithfield	4,615
Narragansett	3,851
Warren	3,645
West Greenwich	2,815
Burrillville	2,688
Barrington	2,424
Tiverton	2,232
Central Falls	2,231
Exeter	1,403
Richmond	1,379
Charlestown	1,349
Hopkinton	1,150
Scituate	1,108
Gloicester	1,073
Jamestown	905
New Shoreham	882
Little Compton	645
Foster	380

Number of Employees



2017 INDUSTRY PROFILES

This booklet includes a profile of each of RI's major industry sectors and clusters, but each is its own fact sheet designed to stand alone. Included is employment by city and town, size of employers and jobs most commonly found in each industry cluster. Inside you will find the following industry clusters:

- Healthcare
- Leisure & Hospitality
- Retail Trade
- Education
- Manufacturing
- Administrative & Waste Services
- Finance & Insurance
- Professional & Technical Services
- Construction
- Wholesale Trade
- Information
- Transportation & Warehousing

For more statistics please visit
www.dlt.ri.gov/lmi or call 462-8740.

HEALTHCARE

This industry cluster employs 67,281 workers in RI with an average annual wage of \$50,806.

TOP 10 CITIES FOR EMPLOYMENT

Providence - 24,694
Warwick - 6,875
East Providence - 4,294
Pawtucket - 3,217
Cranston - 2,804
Woonsocket - 2,712
South Kingstown - 2,601
North Providence - 1,930
Johnston - 1,748
Westerly - 1,397

Number of Employees



Percent of Employers

The **Ambulatory Healthcare Services** provide healthcare services directly or indirectly to ambulatory patients and do not usually provide inpatient services. Includes physicians offices, home healthcare and medical laboratories.

The **Nursing & Residential Care Facilities** provide residential care combined with either nursing, supervisory, or other types of care. The care provided is a mix of health and social services.

Hospitals provide medical, diagnostic, and treatment services that include physician, nursing, and other health services to inpatients and the specialized accommodation services required by inpatients.

Ambulatory Healthcare Services

2016 Employment: 25,829
2026 Employment: 27,000
Projected Increase: 1,171

\$56,700
Average
Annual Wage

Hospitals

2016 Employment: 25,599
2026 Employment: 26,500
Projected Increase: 901

\$59,534
Average
Annual Wage

Nursing & Residential Care Facilities

2016 Employment: 18,352
2026 Employment: 19,500
Projected Increase: 1,148

\$31,664
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Healthcare industry cluster will need to fill over 67,000 positions.



HEALTHCARE

Occupations in Healthcare with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Nursing Assistants	7,176	7,539	8,551	\$12.49	\$14.14	\$16.49
Registered Nurses	11,284	12,042	6,634	\$31.11	\$36.51	\$42.96
Medical Secretaries	2,486	2,616	2,842	\$15.67	\$17.90	\$20.96
Medical Assistants	2,326	2,517	2,742	\$15.22	\$16.92	\$18.56
Receptionists and Information Clerks	1,928	1,949	2,513	\$12.69	\$15.22	\$18.26
Maids and Housekeeping Cleaners	1,383	1,450	1,910	\$10.67	\$12.09	\$15.30
Food Preparation Workers	874	866	1,441	\$10.33	\$11.76	\$15.15
Social and Human Service Assistants	939	995	1,182	\$13.39	\$16.06	\$18.66
Phlebotomists	924	993	1,036	\$15.93	\$18.25	\$21.72
Office Clerks, General	995	911	1,022	\$12.96	\$16.77	\$20.84
Dental Assistants	878	856	918	\$16.80	\$20.04	\$23.11
Recreation Workers	490	521	868	\$10.67	\$12.23	\$14.84
Residential Advisors	466	488	812	\$11.50	\$13.15	\$14.81
Food Servers, Nonrestaurant	488	542	804	\$9.92	\$10.94	\$13.25
Medical and Health Services Managers	789	887	735	\$42.20	\$53.47	\$71.56
First-Line Supervisors of Office and Administrative Support Workers	745	732	701	\$22.68	\$28.40	\$34.77
Healthcare Social Workers	638	677	696	\$17.89	\$23.87	\$31.11
Billing and Posting Clerks	700	701	687	\$16.21	\$18.19	\$21.34
Mental Health and Substance Abuse Social Workers	542	575	589	\$16.13	\$18.76	\$30.64
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	665	580	578	\$15.96	\$20.01	\$24.38
Interviewers, Except Eligibility and Loan	511	498	573	\$16.23	\$19.34	\$22.92
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	425	437	563	\$10.68	\$12.36	\$17.05
Licensed Practical and Licensed Vocational Nurses	758	778	559	\$25.04	\$27.81	\$30.63
Home Health Aides	287	377	460	\$11.13	\$12.43	\$15.55
Radiologic Technologists	823	836	433	\$27.79	\$32.51	\$37.46
Nurse Practitioners	588	701	423	\$44.59	\$52.56	\$60.67
Physical Therapists	756	850	417	\$33.81	\$38.41	\$45.82
Bookkeeping, Accounting, and Auditing Clerks	382	356	379	\$16.84	\$20.49	\$24.39
Physical Therapist Assistants	251	292	360	\$24.47	\$29.86	\$35.04

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017.



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LEISURE & HOSPITALITY

This industry cluster employs 58,267 workers in RI with an average annual wage of \$22,339.

TOP 5 CITIES FOR EMPLOYMENT

Providence - 10,894

Warwick - 6,112

Newport - 5,238

Cranston - 3,781

Lincoln - 2,980

Number of Employees

0-9
employees

10-99
employees

100+
employees

Most of our companies
have 9 workers or less.

60%

38%

2%

Percent of Employers

Accommodation (Hotels, Motels, RV Parks)

2016 Employment: 4,450

2026 Employment: 5,083

Projected Increase: 633

\$29,376
Average
Annual Wage

Food Service & Drinking Places (Restaurants, Bars, Caterers)

2016 Employment: 43,754

2026 Employment: 47,678

Projected Increase: 3,924

\$19,485
Average
Annual Wage

Amusement, Gambling & Recreation

2016 Employment: 7,093

2026 Employment: 7,686

Projected Increase: 593

\$28,394
Average
Annual Wage

Performing Arts & Spectator Sports

2016 Employment: 1,252

2026 Employment: 1,335

Projected Increase: 83

\$56,229
Average
Annual Wage

Museums & Historical Sites

2016 Employment: 966

2026 Employment: 1,034

Projected Increase: 68

\$31,590
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Leisure & Hospitality industry cluster will need to fill over 102,000 positions.



LEISURE & HOSPITALITY

Occupations in Leisure & Hospitality with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Waiters and Waitresses	9,714	10,473	19,679	\$9.92	\$10.54	\$13.43
Cooks, Restaurant	4,872	5,501	7,818	\$11.49	\$13.47	\$15.24
Counter Attendants, Cafeteria, Food Concession, and Coffee Shop	2,918	3,049	6,533	\$9.92	\$10.73	\$11.57
Bartenders	3,504	3,623	5,924	\$9.92	\$11.44	\$13.56
Dining Room and Cafeteria Attendants and Bartender Helpers	1,551	1,681	2,850	\$9.92	\$10.67	\$12.27
Amusement and Recreation Attendants	473	525	1,172	\$10.19	\$11.28	\$13.82
Hotel, Motel, and Resort Desk Clerks	546	632	994	\$10.07	\$11.01	\$12.24
Cooks, Institution and Cafeteria	336	427	621	\$14.16	\$16.97	\$19.57
Landscaping and Groundskeeping Workers	418	470	577	\$12.14	\$15.22	\$18.39
Laborers and Freight, Stock, and Material Movers, Hand	367	407	562	\$10.76	\$12.85	\$17.72
Tour Guides and Escorts	285	312	539	\$11.31	\$13.84	\$17.62
Driver/Sales Workers	590	533	534	\$9.93	\$11.47	\$16.15
Office Clerks, General	381	382	443	\$12.96	\$16.77	\$20.84
Coaches and Scouts	268	297	400	\$30,210	\$41,620	\$58,280
First-Line Supervisors of Office and Administrative Support Workers	256	287	293	\$22.68	\$28.40	\$34.77
Bookkeeping, Accounting, and Auditing Clerks	226	225	248	\$16.84	\$20.49	\$24.39
Meeting, Convention, and Event Planners	152	171	201	\$18.90	\$23.20	\$30.64
Ushers, Lobby Attendants, and Ticket Takers	63	72	174	\$10.05	\$10.85	\$11.66
Self-Enrichment Education Teachers	98	106	118	\$11.61	\$17.51	\$25.76
Locker Room, Coatroom, and Dressing Room Attendants	45	51	116	\$9.92	\$10.69	\$13.50
First-Line Supervisors of Mechanics, Installers, and Repairers	107	119	107	\$27.13	\$34.30	\$40.70
Lodging Managers	87	101	107	\$24.74	\$33.42	\$37.88
Market Research Analysts and Marketing Specialists	68	81	84	\$24.38	\$33.99	\$45.15
Accountants and Auditors	78	86	79	\$29.50	\$37.05	\$45.94
Fundraisers	59	64	65	\$25.67	\$30.93	\$39.13
Human Resources Specialists	41	46	47	\$26.30	\$32.42	\$42.17
Producers and Directors	36	39	36	\$17.87	\$25.97	\$32.91
Massage Therapists	23	26	28	\$13.80	\$20.56	\$27.85

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

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RETAIL TRADE

This industry cluster employs 48,528 workers in RI with an average annual wage of \$30,901.

TOP 5 CITIES FOR EMPLOYMENT

Warwick - 7,540
Providence - 6,918
Cranston - 5,126
Westerly - 2,081
Smithfield - 1,957

Number of Employees

0-9
employees

10-99
employees

100+
employees

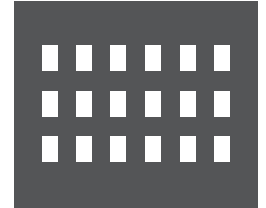
Most of our companies have 9 workers or less.



77.7%



20.1%



2.2%

Percent of Employers

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Retail Trade industry cluster will need to fill over 68,100 positions.

Food & Beverage Stores

2016 Employment: 11,990
2026 Employment: 12,500
Projected Increase: 510

\$24,371
Average
Annual Wage

General Merchandise Stores

2016 Employment: 7,585
2026 Employment: 7,761
Projected Increase: 176

\$21,722
Average
Annual Wage

Motor Vehicle & Parts Dealers

2016 Employment: 5,684
2026 Employment: 6,154
Projected Increase: 470

\$47,319
Average
Annual Wage

Health & Personal Care Stores

2016 Employment: 4,879
2026 Employment: 5,292
Projected Increase: 413

\$41,245
Average
Annual Wage

Clothing & Clothing Accessories Stores

2016 Employment: 4,251
2026 Employment: 4,549
Projected Increase: 298

\$21,086
Average
Annual Wage

Building Material & Garden Supply Stores

2016 Employment: 3,667
2026 Employment: 3,857
Projected Increase: 190

\$35,885
Average
Annual Wage



RETAIL TRADE

Occupations in Retail Trade with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Retail Salespersons	12,135	12,994	18,786	\$10.50	\$11.63	\$15.70
Cashiers	8,981	8,922	16,549	\$10.07	\$10.97	\$11.93
Stock Clerks and Order Fillers	5,359	5,786	7,440	\$10.70	\$12.16	\$15.65
First-Line Supervisors of Retail Sales Workers	3,572	3,864	4,166	\$17.39	\$21.97	\$28.00
Food Preparation Workers	839	954	1,610	\$10.33	\$11.76	\$15.15
Automotive Service Technicians and Mechanics	1,186	1,267	1,209	\$13.54	\$18.80	\$24.45
Office Clerks, General	1,013	999	1,151	\$12.96	\$16.77	\$20.84
Customer Service Representatives	746	817	1,058	\$13.39	\$17.62	\$22.64
Light Truck or Delivery Services Drivers	869	924	998	\$11.21	\$14.16	\$20.61
Laborers and Freight, Stock, and Material Movers, Hand	523	559	767	\$10.76	\$12.85	\$17.72
Parts Salespersons	560	594	741	\$12.25	\$16.74	\$20.38
First-Line Supervisors of Office and Administrative Support Workers	555	601	604	\$22.68	\$28.40	\$34.77
Packers and Packagers, Hand	490	410	592	\$10.44	\$11.31	\$12.87
Bookkeeping, Accounting, and Auditing Clerks	508	502	550	\$16.84	\$20.49	\$24.39
Butchers and Meat Cutters	368	399	496	NA	NA	NA
Automotive and Watercraft Service Attendants	273	286	468	\$10.27	\$10.93	\$11.60
Driver/Sales Workers	431	436	462	\$9.93	\$11.47	\$16.15
First-Line Supervisors of Mechanics, Installers, and Repairers	358	385	339	\$27.13	\$34.30	\$40.70
Combined Food Preparation and Serving Workers, Including Fast Food	167	181	329	\$9.92	\$10.84	\$11.79
Miscellaneous Sales Representatives of Services	218	227	272	\$16.95	\$23.80	\$31.09
Heavy and Tractor-Trailer Truck Drivers	231	227	237	\$18.75	\$22.24	\$25.33
Shipping, Receiving, and Traffic Clerks	217	225	226	\$13.66	\$17.28	\$21.59
Bakers	114	125	178	\$11.35	\$14.94	\$18.89
Tire Repairers and Changers	136	136	167	NA	NA	NA
Order Clerks	141	146	166	\$14.22	\$17.17	\$20.15
Floral Designers	192	177	154	\$11.70	\$17.65	\$21.84
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	144	134	138	\$15.96	\$20.01	\$24.38

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

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EDUCATION

This industry cluster employs 45,062 workers in RI with an average annual wage of \$57,051.

TOP 5 CITIES FOR EMPLOYMENT

Providence - 15,977
South Kingstown - 3,687
Warwick - 2,632
Bristol - 1,816
Cranston - 1,811

Number of Employees

0-9
employees

10-99
employees

100+
employees

Most of our companies
have 9 workers or less.



72.8%



22.6%



4.6%

Percent of Employers

All data provided for Education includes both Private & Public sectors.

Industry	2015 Employment	2015 Avg. Wage	2016 Employment	2016 Avg. Wage	2017 Employment	2017 Avg. Wage
Education in Rhode Island	44,426	\$54,579	44,324	\$55,855	45,062	\$57,051
Elementary & Secondary Schools	25,888	\$53,146	25,756	\$55,035	26,213	\$55,662
Junior Colleges	1,375	\$52,854	1,380	\$52,490	1,368	\$54,985
Colleges & Universities	15,034	\$60,158	15,023	\$60,828	15,272	\$63,071
Business, Computer & Management Training	210	\$83,160	225	\$71,478	219	\$68,631
Technical & Trade Schools	299	\$41,667	326	\$40,575	367	\$41,861
Other Schools & Instruction (Fine Arts, Language, Exam Prep, Driving)	1,176	\$21,142	1,220	\$21,320	1,242	\$21,036
Educational Support Services (Consultants, Testing Evaluation, Guidance Counseling)	446	\$38,938	394	\$42,321	382	\$44,135

Education

2016 Employment: 44,329

2026 Employment: 45,550

Projected Increase: 1,221

\$57,051
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Education industry cluster will need to fill more than 43,000 positions.



EDUCATION

Occupations in Education with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Teacher Assistants	3,988	4,101	4,178	\$23,620	\$30,520	\$36,840
Substitute Teachers	2,369	2,476	2,718	\$11.51	\$13.63	\$16.17
Secondary School Teachers, Except Special and Career/Technical Education	3,469	3,564	2,484	\$53,700	\$69,280	\$80,580
Elementary School Teachers, Except Special Education	3,273	3,356	2,404	\$55,520	\$71,100	\$80,250
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,204	1,238	1,597	\$10.68	\$12.36	\$17.05
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	1,521	1,346	1,348	\$15.96	\$20.01	\$24.38
Middle School Teachers, Except Special and Career/Technical Education	1,694	1,739	1,248	\$50,150	\$68,340	\$79,360
Coaches and Scouts	765	842	1,132	\$30,210	\$41,620	\$58,280
Office Clerks, General	1,020	958	1,084	\$12.96	\$16.77	\$20.84
Educational, Guidance, School, and Vocational Counselors	721	772	815	\$22.42	\$28.65	\$36.63
Instructional Coordinators	725	762	695	\$21.25	\$26.31	\$32.43
Food Preparation Workers	394	374	620	\$10.33	\$11.76	\$15.15
Education Administrators, Elementary and Secondary School	764	786	592	\$89,190	\$103,160	\$120,510
Miscellaneous Postsecondary Teachers	717	749	580	\$69,610	\$85,950	\$103,660
Education Administrators, Postsecondary	664	698	535	\$37.69	\$48.13	\$64.52
Art, Drama, and Music Teachers, Postsecondary	626	670	528	\$55,920	\$72,850	\$100,170
Special Education Teachers	659	684	493	\$47,400	\$70,790	\$93,890
Self-Enrichment Education Teachers	358	423	486	\$11.61	\$17.51	\$25.76
Bookkeeping, Accounting, and Auditing Clerks	386	363	389	\$16.84	\$20.49	\$24.39
Bus Drivers, School or Special Client	357	329	381	\$15.69	\$19.09	\$21.81
Business Teachers, Postsecondary	391	441	361	\$84,340	\$110,200	\$134,440
Kindergarten Teachers, Except Special Education	347	357	350	\$39,360.00	\$66,640	\$77,830
Special Education Teachers, Kindergarten and Elementary School	477	487	346	\$58,600.00	\$70,950	\$78,780
Childcare Workers	229	237	342	\$10.26	\$11.82	\$13.79
Health Specialties Teachers, Postsecondary	315	379	323	\$81,010	\$102,220	\$136,300

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Top 5 cities, Public and Private Q1 2017 Avg employment.



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MANUFACTURING

This industry cluster employs 40,333 workers in RI with an average annual wage of \$57,627.

TOP 5 CITIES FOR EMPLOYMENT

North Kingstown - 6,588

Providence - 3,667

Pawtucket - 3,642

Cranston - 3,474

Warwick - 2,798

Number of Employees

0-9
employees

10-99
employees

100+
employees

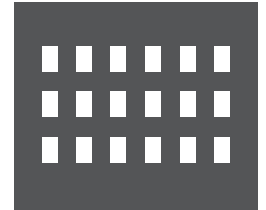
Most of our companies have 9 workers or less.



59.8%



35.4%



4.7%

Percent of Employers

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in Manufacturing will need to fill over 46,300 positions.

Transportation Equipment Manufacturing

2016 Employment: 4,489

2026 Employment: 6,800

Projected Increase: 2,311

\$58,866
Average
Annual Wage

Jewelry & Miscellaneous Manufacturing

2016 Employment: 5,477

2026 Employment: 4,800

Projected Increase: -677

\$51,576
Average
Annual Wage

Chemical Manufacturing

2016 Employment: 3,011

2026 Employment: 3,200

Projected Increase: 189

\$89,732
Average
Annual Wage

Food Manufacturing

2016 Employment: 3,508

2026 Employment: 3,680

Projected Increase: 172

\$36,653
Average
Annual Wage

Computer & Electronic Product Manufacturing

2016 Employment: 3,282

2026 Employment: 3,512

Projected Increase: 230

\$79,365
Average
Annual Wage

Fabricated Metal Product Manufacturing

2016 Employment: 4,984

2026 Employment: 5,012

Projected Increase: 28

\$53,013
Average
Annual Wage



MANUFACTURING

Occupations in Manufacturing with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
First-Line Supervisors of Production and Operating Workers	2,102	2,290	2,293	NA	NA	NA
Welders, Cutters, Solderers, and Brazers	1,246	1,725	2,036	\$17.51	\$21.71	\$27.79
Team Assemblers	2,105	1,784	1,919	NA	NA	NA
Machinists	1,409	1,683	1,818	\$17.78	\$22.16	\$26.63
Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	1,308	1,358	1,383	\$22.14	\$29.63	\$41.33
Customer Service Representatives	898	957	1,229	\$13.39	\$17.62	\$22.64
Counter Attendants, Cafeteria, Food Concession, and Coffee Shop	526	556	1,191	\$9.92	\$10.73	\$11.57
Inspectors, Testers, Sorters, Samplers, and Weighers	976	989	1,175	\$14.38	\$19.48	\$25.82
Helpers--Production Workers	716	762	1,146	\$10.23	\$11.21	\$12.50
General and Operations Managers	931	987	827	\$44.60	\$61.04	\$84.06
Shipping, Receiving, and Traffic Clerks	839	823	803	\$13.66	\$17.28	\$21.59
Office Clerks, General	759	709	801	\$12.96	\$16.77	\$20.84
Laborers and Freight, Stock, and Material Movers, Hand	509	543	745	\$10.76	\$12.85	\$17.72
Maintenance and Repair Workers, General	624	697	710	NA	NA	NA
Packaging and Filling Machine Operators and Tenders	538	581	680	\$11.21	\$13.21	\$15.74
Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	589	597	638	\$19.25	\$23.32	\$27.84
Electricians	369	516	630	\$21.79	\$27.42	\$31.55
Packers and Packagers, Hand	408	406	606	\$10.44	\$11.31	\$12.87
Food Batchmakers	386	404	565	\$11.68	\$14.22	\$16.89
Printing Press Operators	499	525	558	\$13.52	\$20.04	\$26.40
Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	558	507	545	\$11.21	\$13.27	\$17.48
Electrical and Electronic Equipment Assemblers	532	471	521	NA	NA	NA
Bookkeeping, Accounting, and Auditing Clerks	522	486	518	\$16.84	\$20.49	\$24.39
Molding, Coremaking, and Casting Machine Setters, Operators, and Tenders, Metal and Plastic	522	475	514	\$11.21	\$13.45	\$17.67

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017.



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Equal Opportunity Employer. Auxiliary aids and services available upon request to individuals with disabilities.

ADMINISTRATIVE & WASTE SERVICES

This industry cluster employs 28,781 workers in RI with an average annual wage of \$36,041.

TOP 5 CITIES FOR EMPLOYMENT

Providence - 7,513
Cranston - 2,747
Warwick - 2,653
Pawtucket - 2,294
Johnston - 1,760

Number of Employees

0-9
employees

10-99
employees

100+
employees

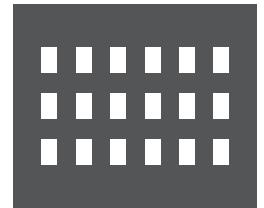
Most of our companies
have 9 workers or less.



85.2%



12.8%



2%

Percent of Employers

Industry	2016 Employment	2016 Avg. Wage	2017 Employment	2017 Avg. Wage
Administrative & Waste Services (Provides day-to-day office services such as;)	27,873	\$35,088	28,781	\$36,041
Office Administrative Services (Billing & Record Keeping, Personnel, Financial Planning)	880	\$51,606	964	\$52,873
Facilities Support Services (Provide a combination of services such as Janitorial, Maintenance, Laundry)	332	\$54,229	319	\$56,136
Employment Services (Employment Placement Agencies & Temporary Help Services)	9,916	\$32,763	10,227	\$33,353
Business Support Services (Document Prep, Call Centers, Answering Services)	1,473	\$49,754	1,563	\$48,306
Travel Arrangement & Reservation Services	2,023	\$44,406	2,053	\$46,693
Investigation & Security Services	2,674	\$29,574	2,762	\$29,980
Services to Buildings & Dwellings (Provide one service such as Pest Control, Landscaping, Carpet Cleaning)	7,543	\$29,436	7,647	\$30,905
Other Support Services (Packaging & Labeling, Trade Show Organizers)	1,254	\$25,670	1,420	\$24,733
Waste Collection	836	\$46,114	805	\$47,474
Waste Treatment & Disposal	362	\$57,651	391	\$58,904
Remediation & Other Waste Services (Cleanup of Contaminated Sites, Land Reclamation, Hazardous material Removal, Recycling)	580	\$58,376	631	\$63,989

Administrative & Waste Services

2016 Employment: 27,873

2026 Employment: 30,301

Projected Increase: 2,428

\$36,041
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Administrative & Waste Services industry cluster will need to fill over 36,400 positions.



RI Department of Labor and Training
Labor Market Information

Published January 2019

ADMINISTRATIVE & WASTE SERVICES

Occupations in Administrative & Waste Services with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	3,107	3,447	4,535	\$10.68	\$12.36	\$17.05
Helpers--Production Workers	1,864	2,528	3,932	\$10.23	\$11.21	\$12.50
Security Guards	1,836	1,970	2,604	\$11.98	\$13.81	\$16.07
Laborers and Freight, Stock, and Material Movers, Hand	1,537	1,664	2,289	\$10.76	\$12.85	\$17.72
Customer Service Representatives	1,334	1,538	2,015	\$13.39	\$17.62	\$22.64
Nursing Assistants	833	890	1,017	\$12.49	\$14.14	\$16.49
Miscellaneous Sales Representatives of Services	674	740	900	\$16.95	\$23.80	\$31.09
Packers and Packagers, Hand	487	524	793	\$10.44	\$11.31	\$12.87
Office Clerks, General	670	659	759	\$12.96	\$16.77	\$20.84
First-Line Supervisors of Housekeeping and Janitorial Workers	441	489	564	\$14.27	\$17.27	\$22.83
Bookkeeping, Accounting, and Auditing Clerks	462	459	504	\$16.84	\$20.49	\$24.39
Home Health Aides	393	412	468	\$11.13	\$12.43	\$15.55
Refuse and Recyclable Material Collectors	284	321	395	\$15.69	\$18.46	\$23.30
Human Resources Specialists	348	363	352	\$26.30	\$32.42	\$42.17
Crossing Guards	155	167	300	\$13.54	\$15.13	\$22.00
First-Line Supervisors of Office and Administrative Support Workers	290	302	298	\$22.68	\$28.40	\$34.77
First-Line Supervisors of Landscaping, Lawn Service, and Groundskeeping Workers	273	300	293	\$20.98	\$27.13	\$34.36
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	287	266	273	\$15.96	\$20.01	\$24.38
Receptionists and Information Clerks	200	195	249	\$12.69	\$15.22	\$18.26
Heavy and Tractor-Trailer Truck Drivers	204	226	248	\$18.75	\$22.24	\$25.33
Security and Fire Alarm Systems Installers	186	214	243	\$19.68	\$23.13	\$27.46
Registered Nurses	357	379	207	\$31.11	\$36.51	\$42.96
Switchboard Operators, Including Answering Service	173	155	195	\$11.81	\$14.07	\$17.00
Operating Engineers and Other Construction Equipment Operators	176	175	189	\$26.08	\$29.84	\$35.51
Stock Clerks and Order Fillers	131	141	181	\$10.70	\$12.16	\$15.65
Packaging and Filling Machine Operators and Tenders	142	152	177	\$11.21	\$13.21	\$15.74

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017.



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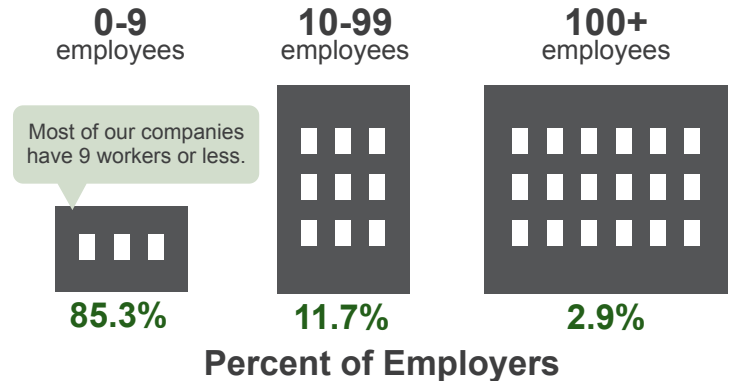
FINANCE & INSURANCE

This industry cluster employs 26,549 workers in RI with an average annual wage of \$99,597.

TOP 10 CITIES FOR EMPLOYMENT

Providence - 5,822
Smithfield - 3,248
East Providence - 2,954
Cranston - 2,786
Warwick - 2,709
Lincoln - 2,636
Johnston - 1,468
Middletown - 660
Pawtucket - 585
North Kingstown - 363

Number of Employees



Businesses in **Credit Intermediation & Related Activities** engage in lending and/or check cashing services such as Banks and Credit Unions.

Businesses in **Insurance Carriers & Related Activities** engage in underwriting or selling insurance policies, and by providing other employee-benefit related services.

Businesses in **Securities, Commodities & Investments** engage in: raising investment capital; act as agents between buyers and sellers; manage portfolios; provide investment advice; and other financial services.

Credit Intermediation & Related Activities

2016 Employment: 11,892
2026 Employment: 12,500
Projected Increase: 608

\$72,492
Average
Annual Wage

Insurance Carriers & Related Activities

2016 Employment: 9,077
2026 Employment: 9,750
Projected Increase: 673

\$85,207
Average
Annual Wage

Securities, Commodities & Investments

2016 Employment: 5,584
2026 Employment: 5,850
Projected Increase: 266

\$180,643
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Finance & Insurance industry cluster will need to fill 26,900 positions.



FINANCE & INSURANCE

Occupations in Finance & Insurance with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Customer Service Representatives	3,322	3,337	4,215	\$13.39	\$17.62	\$22.64
Securities, Commodities, and Financial Services Sales Agents	1,710	1,761	1,650	\$23.31	\$39.29	\$95.16
Tellers	1,309	1,192	1,328	\$11.88	\$13.59	\$15.49
Financial Managers	1,068	1,250	1,022	\$46.46	\$63.83	\$81.23
First-Line Supervisors of Office and Administrative Support Workers	1,017	991	944	\$22.68	\$28.40	\$34.77
Loan Interviewers and Clerks	767	865	862	\$16.09	\$18.69	\$22.33
Accountants and Auditors	714	793	736	\$29.50	\$37.05	\$45.94
Management Analysts	693	756	671	\$29.62	\$38.51	\$50.08
Personal Financial Advisors	647	737	600	\$26.65	\$40.51	#
Insurance Claims and Policy Processing Clerks	516	576	600	\$17.29	\$19.93	\$23.83
Financial Analysts	627	679	592	\$29.96	\$36.16	\$44.50
Brokerage Clerks	566	570	578	\$21.52	\$25.49	\$31.01
Software Developers, Applications	592	706	522	\$34.11	\$43.87	\$54.63
Office Clerks, General	444	446	517	\$12.96	\$16.77	\$20.84
Bookkeeping, Accounting, and Auditing Clerks	448	444	486	\$16.84	\$20.49	\$24.39
Claims Adjusters, Examiners, and Investigators	570	573	464	\$25.63	\$32.95	\$41.97
General and Operations Managers	476	528	455	\$44.60	\$61.04	\$84.06
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	376	363	380	\$15.96	\$20.01	\$24.38
Computer Systems Analysts	449	468	308	\$38.84	\$46.15	\$55.53
Insurance Underwriters	303	295	229	\$28.68	\$34.27	\$39.53
Executive Secretaries and Executive Administrative Assistants	285	232	223	\$24.85	\$28.95	\$34.64
Financial Examiners	249	277	222	\$32.58	\$40.96	\$48.64
Market Research Analysts and Marketing Specialists	163	199	208	\$24.38	\$33.99	\$45.15
Human Resources Specialists	192	203	198	\$26.30	\$32.42	\$42.17
Bill and Account Collectors	172	172	178	\$16.70	\$20.70	\$24.31
Training and Development Specialists	161	176	176	\$28.92	\$36.27	\$45.26
Information Security Analysts	172	217	175	\$39.66	\$50.25	\$65.33

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr
Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017.

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PROFESSIONAL & TECHNICAL SERVICES

This industry cluster employs 25,072 workers in RI with an average annual wage of \$75,776.

TOP 5 CITIES FOR EMPLOYMENT

Providence - 6,786
 Middletown - 2,461
 Cranston - 2,292
 Warwick - 2,080
 East Providence - 1,119

Number of Employees

0-9
employees

10-99
employees

100+
employees

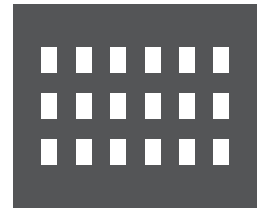
Most of our companies
have 9 workers or less.



90.7%



8.8%



0.5%

Percent of Employers

Industry

Industry	2015 Employment	2015 Avg. Wage	2016 Employment	2016 Avg. Wage	2017 Employment	2017 Avg. Wage
Professional & Technical Services	23,877	\$72,867	24,392	\$73,494	25,072	\$75,776
Legal Services	4,069	\$66,294	4,216	\$65,585	4,271	\$73,657
Accounting & Bookkeeping Services	2,991	\$59,833	3,065	\$62,730	2,938	\$62,233
Architectural & Engineering Services	3,744	\$71,992	3,812	\$73,803	4,169	\$74,661
Specialized Design Services	365	\$56,504	430	\$57,876	452	\$59,471
Computer Systems Design & Related Services	6,603	\$90,736	6,699	\$90,009	6,838	\$91,481
Management & Technical Consulting Services	2,544	\$77,204	2,661	\$77,845	2,894	\$79,786
Scientific Research & Development Services	930	\$83,396	796	\$86,831	794	\$85,687
Advertising & Related Services	1,001	\$53,181	1,025	\$57,558	993	\$57,463
Other Professional & Technical Services	1,629	\$45,818	1,688	\$47,064	1,724	\$47,995

Professional & Technical Services

2016 Employment: 24,572

2026 Employment: 27,627

Projected Increase: 3,055

\$75,776
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Professional & Technical industry cluster will need to fill over 25,000 positions.



RI Department of Labor and Training
Labor Market Information

Published January 2019

PROFESSIONAL & TECHNICAL SERVICES

Occupations in Professional & Technical Services with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Accountants and Auditors	1,581	1,789	1,675	\$29.50	\$37.05	\$45.94
Paralegals and Legal Assistants	1,074	1,240	1,318	\$20.86	\$24.74	\$29.53
Software Developers, Applications	924	1,303	1,078	\$34.11	\$43.87	\$54.63
Office Clerks, General	751	768	898	\$12.96	\$16.77	\$20.84
Management Analysts	735	902	853	\$29.62	\$38.51	\$50.08
Bookkeeping, Accounting, and Auditing Clerks	749	766	850	\$16.84	\$20.49	\$24.39
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	696	670	700	\$15.96	\$20.01	\$24.38
Computer Systems Analysts	651	769	565	\$38.84	\$46.15	\$55.53
Software Developers, Systems Software	603	720	532	\$41.52	\$51.51	\$61.41
Electrical and Electronics Engineering Technicians	477	547	504	\$20.50	\$27.19	\$34.97
Market Research Analysts and Marketing Specialists	344	453	489	\$24.38	\$33.99	\$45.15
Customer Service Representatives	345	375	484	\$13.39	\$17.62	\$22.64
Legal Secretaries	572	462	440	\$18.24	\$21.70	\$24.54
Receptionists and Information Clerks	317	329	427	\$12.69	\$15.22	\$18.26
Civil Engineers	460	520	407	\$30.34	\$39.50	\$50.77
Network and Computer Systems Administrators	393	458	325	\$35.14	\$42.58	\$49.63
Graphic Designers	302	333	322	\$20.63	\$25.46	\$32.17
Computer Network Support Specialists	325	387	317	\$19.85	\$24.39	\$29.61
Tax Preparers	246	275	299	\$13.81	\$21.15	\$25.37
Computer User Support Specialists	294	350	287	\$19.58	\$26.66	\$34.60
Computer Programmers	506	484	285	\$27.13	\$36.21	\$45.28
Veterinary Technologists and Technicians	269	325	284	\$14.28	\$16.83	\$19.70
First-Line Supervisors of Office and Administrative Support Workers	284	289	282	\$22.68	\$28.40	\$34.77
Financial Managers	249	317	273	\$46.46	\$63.83	\$81.23
Computer and Information Systems Managers	271	324	267	\$54.32	\$66.55	\$79.62
Billing and Posting Clerks	182	206	214	\$16.21	\$18.19	\$21.34
Loan Interviewers and Clerks	191	215	214	\$16.09	\$18.69	\$22.33
Architectural and Civil Drafters	215	232	204	\$22.46	\$27.21	\$33.03

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017. Top 5 cities, Public and Private Q1 2017 Avg employment.



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CONSTRUCTION

This industry cluster employs 18,368 workers in RI with an average annual wage of \$59,126.

TOP 10 CITIES FOR EMPLOYMENT

Providence - 2,361
Warwick - 2,178
Cranston - 1,178
Pawtucket - 1,125
Smithfield - 997
Lincoln - 831
East Providence - 829
Johnston - 822
Cumberland - 716
Middletown - 462

Number of Employees

0-9
employees

10-99
employees

100+
employees

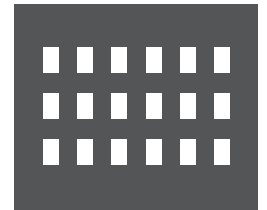
Most of our companies
have 9 workers or less.



89.2%



10.5%



0.4%

Percent of Employers

The **Construction of Buildings** includes new construction work, additions, alterations, or maintenance and repairs usually performed under a general contractor.

Heavy & Civil Engineering Construction includes construction of entire engineering projects such as highways and bridges.

Specialty Trade Contractors perform specific activities such as plumbing, painting, and electrical work.

Construction of Buildings

2016 Employment: 4,345
2026 Employment: 4,926
Projected Increase: 581

\$61,765
Average
Annual Wage

Heavy & Civil Engineering Construction

2016 Employment: 1,822
2026 Employment: 2,150
Projected Increase: 328

\$79,960
Average
Annual Wage

Specialty Trade Contractors

2016 Employment: 11,967
2026 Employment: 13,325
Projected Increase: 1,358

\$55,054
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Construction industry cluster will need to fill 21,500 positions.



CONSTRUCTION

Occupations in Construction with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Construction Laborers	2,249	2,580	2,765	\$15.91	\$19.39	\$27.50
Carpenters	2,407	2,667	2,542	\$18.79	\$22.82	\$28.65
First-Line Supervisors of Construction Trades and Extraction Workers	1,562	1,782	1,810	\$27.02	\$34.74	\$44.50
Electricians	1,399	1,551	1,762	\$21.79	\$27.42	\$31.55
Plumbers, Pipefitters, and Steamfitters	947	1,130	1,255	\$18.48	\$27.71	\$39.92
Office Clerks, General	833	856	1,002	\$12.96	\$16.77	\$20.84
Operating Engineers and Other Construction Equipment Operators	431	499	572	\$26.08	\$29.84	\$35.51
Painters, Construction and Maintenance	522	548	476	\$16.83	\$18.85	\$25.33
Heating, Air Conditioning, and Refrigeration Mechanics and Installers	366	438	453	\$19.30	\$25.39	\$29.22
Cost Estimators	375	429	442	\$24.26	\$30.49	\$36.75
Helpers--Pipelayers, Plumbers, Pipefitters, and Steamfitters	223	267	385	\$13.23	\$14.16	\$15.08
Sheet Metal Workers	316	354	384	NA	NA	NA
Construction Managers	422	487	371	\$37.25	\$47.10	\$60.76
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	315	307	323	\$15.96	\$20.01	\$24.38
Heavy and Tractor-Trailer Truck Drivers	254	289	321	\$18.75	\$22.24	\$25.33
Cement Masons and Concrete Finishers	234	264	294	\$20.10	\$22.75	\$27.39
Helpers--Carpenters	176	200	285	\$13.19	\$15.07	\$17.88
Bookkeeping, Accounting, and Auditing Clerks	204	211	236	\$16.84	\$20.49	\$24.39
Miscellaneous Sales Representatives of Services	146	167	207	\$16.95	\$23.80	\$31.09
Maintenance and Repair Workers, General	159	183	189	NA	NA	NA
Structural Iron and Steel Workers	134	156	173	\$29.45	\$34.84	\$38.44
Helpers--Installation, Maintenance, and Repair Workers	82	96	124	\$12.27	\$14.24	\$16.99
First-Line Supervisors of Mechanics, Installers, and Repairers	113	133	123	\$27.13	\$34.30	\$40.70
Civil Engineers	95	110	88	\$30.34	\$39.50	\$50.77
Payroll and Timekeeping Clerks	66	68	68	\$19.00	\$22.14	\$25.13
Tapers	73	71	60	\$21.46	\$24.41	\$34.06

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

Minimum wage was \$10.10/hr from January 1, 2017 to December 31, 2017.



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WHOLESALE TRADE

This industry cluster employs 16,450 workers in RI with an average annual wage of \$73,703.

TOP 10 CITIES FOR EMPLOYMENT

Providence - 2,864
Warwick - 1,816
Cranston - 1,703
East Providence - 1,215
Smithfield - 677
Pawtucket - 593
Cumberland - 540
North Kingstown - 535
Lincoln - 522
South Kingstown - 475

Number of Employees



Percent of Employers

The companies in the **Merchant Wholesalers, Durable Goods** subsector sell capital or durable goods to other businesses. Durable goods are new or used items generally with a normal life expectancy of three years or more.

The companies in the **Merchant Wholesalers, Nondurable Goods** subsector sell nondurable goods to other businesses. Nondurable goods are items generally with a normal life expectancy of less than three years.

The companies in the **Wholesale Electronic Markets & Agents & Brokers** subsector arrange for the sale of goods owned by others, generally on a fee or commission basis. They act on behalf of the buyers and sellers of goods.

Merchant Wholesalers, Durable Goods

2016 Employment: 9,116
2026 Employment: 8,980
Projected Increase: 136

\$64,506
Average
Annual Wage

Merchant Wholesalers, Non-Durable Goods

2016 Employment: 5,904
2026 Employment: 6,300
Projected Increase: 396

\$67,524
Average
Annual Wage

Electronic Markets & Agents & Brokers

2016 Employment: 1,464
2026 Employment: 1,613
Projected Increase: 149

\$107,454
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Wholesale Trade cluster will need to fill over 18,000 positions.



WHOLESALE TRADE

Occupations in Wholesale Trade with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	3,017	3,203	3,295	\$22.14	\$29.63	\$41.33
Laborers and Freight, Stock, and Material Movers, Hand	1,091	1,159	1,587	\$10.76	\$12.85	\$17.72
Stock Clerks and Order Fillers	678	693	879	\$10.70	\$12.16	\$15.65
Customer Service Representatives	698	665	828	\$13.39	\$17.62	\$22.64
Heavy and Tractor-Trailer Truck Drivers	590	636	691	\$18.75	\$22.24	\$25.33
Light Truck or Delivery Services Drivers	589	624	673	\$11.21	\$14.16	\$20.61
Team Assemblers	620	502	528	NA	NA	NA
Office Clerks, General	462	439	500	\$12.96	\$16.77	\$20.84
First-Line Supervisors of Non-Retail Sales Workers	478	511	474	\$30.60	\$40.35	\$54.37
Bookkeeping, Accounting, and Auditing Clerks	463	433	462	\$16.84	\$20.49	\$24.39
Shipping, Receiving, and Traffic Clerks	415	414	408	\$13.66	\$17.28	\$21.59
Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	386	380	377	\$28.85	\$38.29	\$55.86
First-Line Supervisors of Office and Administrative Support Workers	385	379	362	\$22.68	\$28.40	\$34.77
Sales Managers	217	230	200	\$46.54	\$69.63	\$85.45
First-Line Supervisors of Helpers, Laborers, and Material Movers, Hand	175	187	194	NA	NA	NA
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	194	176	179	\$15.96	\$20.01	\$24.38
First-Line Supervisors of Production and Operating Workers	140	147	145	NA	NA	NA
Market Research Analysts and Marketing Specialists	122	138	140	\$24.38	\$33.99	\$45.15
Wholesale and Retail Buyers, Except Farm Products	133	126	138	NA	NA	NA
Accountants and Auditors	144	149	133	\$29.50	\$37.05	\$45.94
Industrial Machinery Mechanics	125	128	112	\$19.45	\$24.99	\$31.56
First-Line Supervisors of Mechanics, Installers, and Repairers	125	126	107	\$27.13	\$34.30	\$40.70
Inspectors, Testers, Sorters, Samplers, and Weighers	84	86	102	\$14.38	\$19.48	\$25.82
Retail Salespersons	63	68	99	\$10.50	\$11.63	\$15.70

Occupational wages are from the May 2017 Occupational Employment Statistics Survey.

Industry wages are from the 2017 Quarterly Census of Employment and Wages Program. *National Wage #Wage over \$100/hr

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INFORMATION

This industry cluster employs 6,127 workers in RI with an average annual wage of \$70,621.

TOP 5 CITIES FOR EMPLOYMENT

Providence - 1,810
West Warwick - 666
Warwick - 416
Johnston - 403
East Providence - 337

Number of Employees



Percent of Employers

Data Processing, Hosting & Related

2016 Employment: 486
2026 Employment: 580
Projected Increase: 94

\$94,643
Average
Annual Wage

Companies in **Data Processing, Hosting, & Related Services** provide the IT infrastructure for hosting and/or data processing services.

Companies in **Telecommunications** provide telephone access, cable and satellite television services and Internet service.

Companies in **Publishing** engage in the publishing of newspapers, magazines, other periodicals, and books, as well as software publishing.

Telecommunications

2016 Employment: 2,013
2026 Employment: 2,300
Projected Increase: 287

\$83,426
Average
Annual Wage

Publishing

2016 Employment: 1,682
2026 Employment: 1,634
Projected Increase: -48

\$80,877
Average
Annual Wage

Motion Picture & Sound Recording

2016 Employment: 681
2026 Employment: 761
Projected Increase: 80

\$28,539
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Information industry cluster will need to fill over 7,000 positions.



INFORMATION

Occupations in Information with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Customer Service Representatives	580	605	773	\$13.39	\$17.62	\$22.64
Miscellaneous Sales Representatives of Services	315	360	444	\$16.95	\$23.80	\$31.09
Software Developers, Applications	193	257	205	\$34.11	\$43.87	\$54.63
Editors	195	169	149	NA	NA	NA
Library Assistants, Clerical	118	105	144	\$10.12	\$12.20	\$16.73
General and Operations Managers	137	149	127	\$44.60	\$61.04	\$84.06
Broadcast Technicians	100	112	107	\$9.94	\$19.04	\$30.18
First-Line Supervisors of Office and Administrative Support Workers	106	108	106	\$22.68	\$28.40	\$34.77
Librarians	135	122	105	\$25.63	\$31.65	\$37.55
Reporters and Correspondents	116	105	96	NA	NA	NA
Software Developers, Systems Software	89	110	84	\$41.52	\$51.51	\$61.41
Computer and Information Systems Managers	80	94	76	\$54.32	\$66.55	\$79.62
Office Clerks, General	70	63	70	\$12.96	\$16.77	\$20.84
Computer Programmers	108	106	65	\$27.13	\$36.21	\$45.28
Audio and Video Equipment Technicians	53	63	62	\$15.04	\$18.88	\$27.24
Bookkeeping, Accounting, and Auditing Clerks	72	61	62	\$16.84	\$20.49	\$24.39
Market Research Analysts and Marketing Specialists	43	54	58	\$24.38	\$33.99	\$45.15
Radio and Television Announcers	76	65	56	\$11.45	\$13.80	\$19.58
Accountants and Auditors	37	40	37	\$29.50	\$37.05	\$45.94
Sales Managers	34	40	36	\$46.54	\$69.63	\$85.45
First-Line Supervisors of Mechanics, Installers, and Repairers	31	35	32	\$27.13	\$34.30	\$40.70
Administrative Services Managers	29	33	28	\$44.65	\$53.78	\$68.58
Training and Development Specialists	21	25	26	\$28.92	\$36.27	\$45.26
Camera Operators, Television, Video, and Motion Picture	25	27	26	\$11.42	\$17.46	\$26.93
Photographers	26	27	22	\$18.47	\$23.72	\$31.17
Financial Managers	18	23	20	\$46.46	\$63.83	\$81.23
Network and Computer Systems Administrators	27	27	17	\$35.14	\$42.58	\$49.63

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TRANSPORTATION & WAREHOUSING

This industry cluster employs 10,153 workers in RI with an average annual wage of \$40,769.

TOP 10 CITIES FOR EMPLOYMENT

Warwick - 2,297
Providence - 773
Cumberland - 674
Cranston - 607
Pawtucket - 564
Woonsocket - 559
North Kingstown - 472
Johnston - 467
West Warwick - 419
Lincoln - 393

Number of Employees



Percent of Employers

In addition to the 3 industries highlighted below, the **Transportation & Warehousing** industry cluster includes; Air Transportation, Rail Transportation, Water Transportation, Pipeline Transportation, Scenic and Sightseeing Transportation, Support Activities for Transportation, and Couriers and Messengers.

Truck Transportation

2016 Employment: 2,375
2026 Employment: 2,431
Projected Increase: 56

\$51,592
Average
Annual Wage

Transit & Ground Passenger Transport

2016 Employment: 2,583
2026 Employment: 2,764
Projected Increase: 181

\$26,604
Average
Annual Wage

Warehousing & Storage

2016 Employment: 1,273
2026 Employment: 1,362
Projected Increase: 89

\$44,169
Average
Annual Wage

Job openings result from two major factors: the need to replace workers who leave an occupation and the need to fill openings created by economic expansion. During the 2016-2026 projection period employers in the Transportation and Warehousing industry cluster will need to fill over 13,400 positions..



TRANSPORTATION & WAREHOUSING

Occupations in Transportation & Warehousing with the most total openings during the 2016-2026 projection period.

Occupation	2016 Employment	2026 Employment	Total Openings ▼	Entry Wage	Median Wage	Experienced Wage
Laborers and Freight, Stock, and Material Movers, Hand	1,636	1,803	2,490	\$10.76	\$12.85	\$17.72
Bus Drivers, School or Special Client	1,362	1,530	1,893	\$15.69	\$19.09	\$21.81
Heavy and Tractor-Trailer Truck Drivers	1,427	1,520	1,644	\$18.75	\$22.24	\$25.33
Light Truck or Delivery Services Drivers	971	1,138	1,277	\$11.21	\$14.16	\$20.61
First-Line Supervisors of Transportation and Material-Moving Machine and Vehicle Operators	181	194	202	NA	NA	NA
Captains, Mates, and Pilots of Water Vessels	161	168	172	\$17.73	\$21.27	\$33.43
Customer Service Representatives	101	110	143	\$13.39	\$17.62	\$22.64
Reservation and Transportation Ticket Agents and Travel Clerks	106	125	138	NA	NA	NA
Bus and Truck Mechanics and Diesel Engine Specialists	141	149	135	\$17.29	\$23.06	\$28.00
Taxi Drivers and Chauffeurs	171	132	112	\$10.43	\$11.84	\$14.29
Aircraft Mechanics and Service Technicians	100	115	97	\$21.53	\$29.56	\$34.45
Dispatchers, Except Police, Fire, and Ambulance	118	109	92	\$17.13	\$20.03	\$23.92
Bookkeeping, Accounting, and Auditing Clerks	82	81	89	\$16.84	\$20.49	\$24.39
Cargo and Freight Agents	86	97	86	\$20.14	\$23.35	\$27.87
Miscellaneous Sales Representatives of Services	64	68	82	\$16.95	\$23.80	\$31.09
Maintenance and Repair Workers, General	73	81	82	NA	NA	NA
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	28	32	43	\$10.68	\$12.36	\$17.05
Cleaners of Vehicles and Equipment	28	28	38	\$10.60	\$11.56	\$13.89
First-Line Supervisors of Mechanics, Installers, and Repairers	36	39	35	\$27.13	\$34.30	\$40.70
Automotive Service Technicians and Mechanics	21	23	22	\$13.54	\$18.80	\$24.45
Helpers--Installation, Maintenance, and Repair Workers	12	13	17	\$12.27	\$14.24	\$16.99
Network and Computer Systems Administrators	9	10	7	\$35.14	\$42.58	\$49.63

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